

**No. D-19014/5/2019-GA (Part-2)**  
**Central Bureau of Communication**  
**Ministry of Information and Broadcasting**

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Soochna Bhawan, Lodhi Road, New Delhi

New Delhi, Dated: 17.02.2024

**ADVISORY**

**Subject: Launch of CBC's TEMPEST (Transparent, Empanelment, Media Planning and E-billing System)-regd.**

CBC is launching its new ERP - TEMPEST (Transparent, Empanelment, Media Planning and E-billing System).

All Newspaper/TV/Pvt.FM/CRS vendors may please note that the Vendor Area in TEMPEST can be accessed at <https://cbcindia.gov.in/cbc/vendor-login>, which will have the following features:

**Release Order Download:** New vendor login area offers a dedicated section where publishers/agencies can download release orders, which are documents containing instructions and details about advertisement.

**Creatives Download (Newspaper/Pvt.FM/CRS):** New section will provide a platform for newspaper agencies to access and download creative.

**Online Billing:** New online billing system will enable all agencies to submit, view and manage their invoices and track their billing history.

**Search and Filter Functions:** A search functionality will help publishers/agencies quickly find specific release orders, creative assets, or billing information. Additionally, filtering options based on categories or date-ranges could further streamline the search process.

**Please Note:**

- There will be **no physical bill submission** after this new online billing system comes into force. However old bills will continue to be processed in both online and offline mode.
- **Newspaper vendor's login** credential will remain same, which they used at the time of rate renewal.
- **User credentials of TV/Pvt.FM/CRS vendors** will be communicated through e-mail on their registered e-mail ID with CBC.

For any technical assistance/clarification, **support** team of CBC will be there to support operationalise the new ERP system. Any query related to the same can be sent at the following E-mail: [support.cbc@becil.com](mailto:support.cbc@becil.com). In addition, during office hours the following IVRS numbers will also be available.

Support Team: 9810205148, 9289772910, 9289772911

New system will come into force **shortly**.

This issues with the approval of DG: CBC.

Yours faithfully,

  
Gaurav Khare

Joint Director (IT & Media) Gaurav Khare  
संयुक्त निदेशक / Joint Director  
केन्द्रीय संचार ब्यूरो / Central Bureau of Communication  
सूचना और प्रसारण मंत्रालय / Ministry of Information & Broadcasting  
भारत सरकार / Government of India  
नई दिल्ली-110003 / New Delhi-110003