



MINISTRY OF
CORPORATE
AFFAIRS
GOVERNMENT OF INDIA

Investor Education & Protection Fund Authority

PUBLIC ANNOUNCEMENT

Investors/Depositors whose shares, unpaid dividends, matured deposits or debentures, etc., have been transferred to Investor Education and Protection Fund under Companies Act, 1956/2013 can claim refund online.

Please download **Instruction Kit for Claimant** available on IEPF website under **Help & FAQs**. Read carefully and follow instructions.

How to file the claim?

1. Register on MCA website (www.mca.gov.in): Create a Login ID & Password in V3.
2. Online Filing of IEPF-5 Form: The IEPF-5 Form to be submitted online and acknowledgment shall be sent on the registered email, along with pre-filled auto-generated indemnity bond.
3. Original Documents to be sent to Company: Courier the complete set of the IEPF-5 form to the Nodal Officer of the company along with other support documents. All print/photocopies must be self-attested. Postal receipt should be submitted under **Pending for Action** tab.

General information

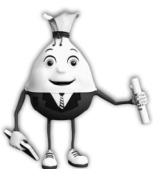
On receiving the original documents, the concerned company will verify the claim against their records within 30 days of filing and upload an "E-Verification Report (EVR)" on the MCA portal, indicating either approval or rejection of the claim. Based on the EVR recommendation, the Authority will process the case according to IEPF rules.

- Claimants shall receive an email notification on approval or rejection of their claim on their registered email ID.

NOTE:

- Claimants are advised to file e-form IEPF-5, only when all the required documents are available.
- Claimants can track the status of their claims by login to their accounts in MCA V3 under **Under Processing** tab.
- IEPFA acknowledges communication from the verified contact details only, provided by claimants while filling IEPF form 5 online.
- Claims rejected by companies in EVR are summarily rejected.
- Claimants may approach companies and their nodal officers to rectify discrepancies and file new claim SRN.
- IEPF Authority recommends nomination in Securities to avoid it remaining unclaimed or unpaid.
- Claimant can raise their grievances by raising tickets on IEPF website under **Services-Raise Tickets**.

***IEPFA does not support engagement of any broker/agent/middleman for the process of claims refund.**



INFORMED INVESTOR, EMPOWERED INVESTOR, SMART INVESTOR

Toll-Free Number ☎ 14453

Call Centre: 9:30 am to 5:30 pm | Monday to Friday

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For more details